SUN Bucks Program

The Department of Human Services (DHS) is currently issuing 2025 SUN Bucks benefits to families. They should finish by 8/31/2025 with final wrap-up of this year's program by 9/30/2025.

- 1. Families should contact DHS with their specific SUN Bucks benefit questions at 877-395-8930 or 215-560-7226 if they live in Philadelphia.
- 2. Families can also contact their <u>County Assistance Offices</u> with SUN Bucks questions.
- 3. <u>2025-SUN-Bucks-Family-Scenario-Guide-for-Schools.pdf</u> (attached). Schools should use this to share with families the steps needed to resolve their eight most common questions:
 - a. Where DHS issues their benefits
 - b. Lost SUN Bucks cards
 - c. Benefit sent to a different address
 - d. Can't reach DHS on the statewide phone number
 - e. Can't activate the SUN Bucks card
 - f. Benefits were expunged (this occurs 4 months from issuance date)
 - g. DHS says the child's DOB or address doesn't match school data
 - h. Is my child eligible or do we need to apply for SUN Bucks?

<u>DHS SUN Bucks webpage</u> to (1) use the **Eligibility Navigator** tool to see if their child is eligible or if they should apply for the benefit, and (2) to fill out a **SUN Bucks application** if needed.